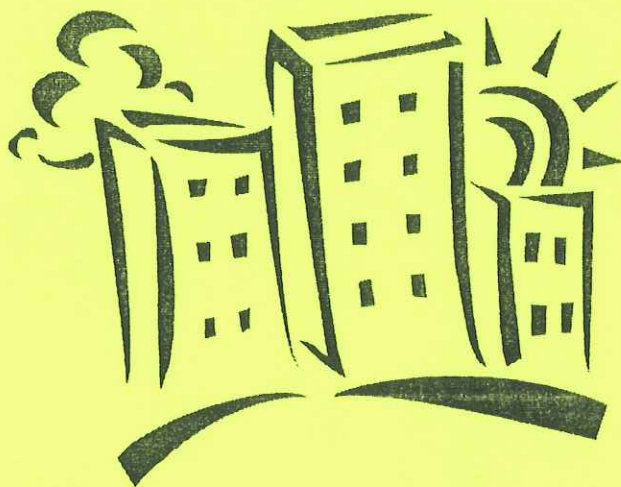


*January 2006  
Complimentary*



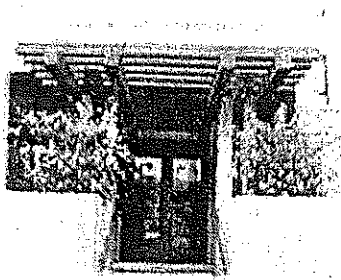
# Richmond Housing Authority

*Your Friendly Guide to Public Housing*



**330- 24<sup>th</sup> Street, Richmond, CA 94804**  
**(510) 621-1300 - Phone**  
**(510) 237 - 5230 - Fax**  
**Website: [www.ci.richmond.ca.us/rha/](http://www.ci.richmond.ca.us/rha/)**

## About Us



The Richmond Housing Authority, 330 24th Street, Richmond, California 94804, is a public entity chartered by the City of Richmond, California in 1941 as a separate legal entity under the provisions of the Housing Act of 1937. It is funded by the Federal Government and is subject to the rules and guidelines of the United States Department of Housing and Urban Development (HUD).

The City Council of the City of Richmond acts as the Board of Commissioners for the Housing Authority. A Public Housing Advisory Board, consisting of community leaders or professionals and public housing residents, also provides the Housing Authority with advisory services.

The Richmond Housing Authority's purpose is to provide decent, safe, and sanitary housing for low-income individuals in the City of Richmond, California.

The Richmond Housing Authority administers a Low-Income Housing (LIPH) program, and Section 8 Housing Choice Voucher program. Both programs rely on HUD formulas for rent determination.

In addition, the Housing Authority receives other funding for capital improvements and site development/revitalization.

## Housing Programs

### **LOW INCOME PUBLIC HOUSING (LIPH)**

The Housing Authority owns and manages 821 dwelling units located at six (6) separate developments or building sites within the city limits of the City of Richmond, that are rented to low or very low income tenants. A tenant who rents a unit under the LIPH program pays his/her rent directly to the Richmond Housing Authority.



## **INCOME INFORMATION**

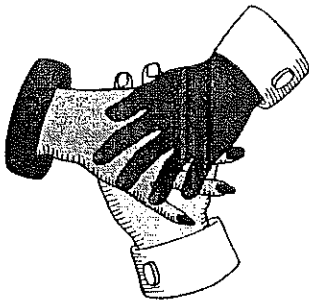
### **What is considered household income?**

Annual income is the anticipated total income from all sources received by the family head and spouse (even if temporarily absent) and by each additional member of the family over 18 years old and not a fulltime student.

This includes all income derived from assets for the 12 month period following the effective date of certification of income.

When a family member goes to work, some income maybe excluded from the rent calculation if the family meets certain criteria:

- ◆ Has received at least \$500 in TANF (Temporary Assistance for Needy Families).
- ◆ Has worked less than 10 hours per week at minimum wage in the last 12 months.
- ◆ Has been unemployed for a least one year.
- ◆ Has increased earnings from participating in an economic self-sufficiency or other job-training program.



See your property manager if you think you might qualify for one of these exclusions.

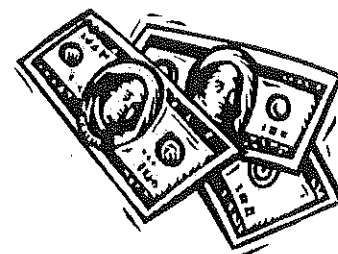
### **What deductions are allowed?**

- ✓ \$480 for each member of the family residing in household who is under 18 years of age, or who is older and disabled and/or handicapped or a full-time student (other than the head of the household or spouse).
- ✓ \$400 for any elderly family.
- ✓ Medical expenses in excess of three percent of annual family income of any elderly family.
- ✓ Reasonable childcare expenses necessary to enable another member of the family to be employed or to further his or her education.

### What is total tenant payment?

Total tenant payment is the highest of the following (rounded to the nearest dollar):

- 30 percent of monthly-adjusted income.
- 10 percent of gross monthly income.
- A minimum rent established by RHA in accordance with HUD regulations.



### Is Income Verified?

**YES**, all income must be verified. In addition, RHA periodically reviews the records of all tenants with the Internal Revenue Service and other Social Service Agencies. If unreported income is found, this can result in **termination** of housing assistance.

### What is Adjusted Income?

Adjusted income is annual income less deductions according to HUD instructions.

### Do I have to report all changes in my family's income?

**YES**, unless you have chosen a flat rent. For everyone else, rent is based on adjusted family income.

Residents who are not on a flat rent must report changes in the source of their income (such as from TANF to employment, part-time hours to full-time, or occasional to regular over-time).

All residents are required to let management staffs know when there is a change in the number of people in their family.

Depending on the change, your rent may go up or down. If you do not report these changes within **10 days**, you may lose your housing.

### How is rent calculated?

Rent is calculated by taking your monthly gross income multiplied by 12 months, minus any deductions, such as minor or elderly or disabled, divided by 12 then multiplied by 30%. This is called income base rent. However, you can choose a flat rent payment, which is explained on page 8 of this booklet.



### When do I have to pay rent?

Your rent is due on the first day of the month and is considered late after the 5<sup>th</sup> day of the month. If you do not pay it promptly, RHA may begin legal proceedings to collect the money you owe and/or regain possession of your apartment. Late fee of \$25.00 will be charged after the 5<sup>th</sup> day of the month.

It is always best to pay on time to avoid greater problems. If you are late paying your rent four times in any 12-month period, you will be given a 30-day notice to vacate the premises.

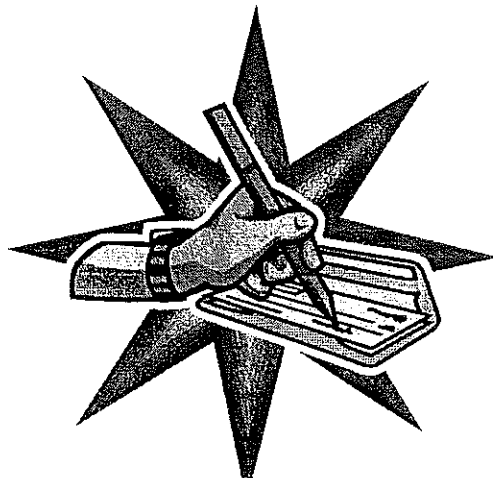
### How and where to I pay rent?

**RHA does not accept cash.** You are urged to make your rent payment by MAILING a CHECK or MONEY ORDER to:

**Richmond Housing Authority  
330 – 24<sup>th</sup> Street  
Richmond, CA 94804**

Be sure to include the return portion of your billing statement, and write your correct address on the check or money order.

You may also drop your CHECK or MONEY ORDER at the main office of the Richmond Housing Authority.



### **What if I have a good reason for not paying rent on time?**

In certain cases of hardship beyond a family's control, management can refer a family to agencies, which may be able to provide emergency financial help. If you believe this is your situation, you must tell RHA about it before your rent is due.

### **Will my rent be changed every year?**

Unless you are on a flat rent, your rent may be changed any time your income or family size changes. In a few situations, earned income will not result in an increase in your rent. All residents must review their status with RHA staff at least once a year, even if there are no changes. The details are explained in your lease and in RHA's admissions and continued occupancy policy.

### **What is Flat Rent?**

Effective October 1, 2002, RHA began giving residents a choice of an income based rent or a flat rent based on market rental rates. Residents who choose the flat rent for their complex and bedroom size will not normally have their rent changed for three years.

### **What happens if I give false or incomplete information?**

If you knowingly give false or incomplete answers to questions about your income, family size or similar matters, RHA will seek eviction, back charges and possibly criminal prosecution.

Information you provide must be truthful, accurate, and up to date at all times, RHA verifies all income with employers.

Be sure to report all changes in income or family size to management staff as soon as they happen.

## DRUG POLICY

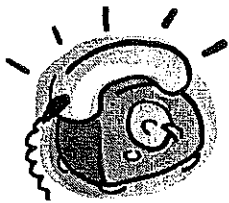
The Richmond Housing Authority has a **NO DRUG POLICY** when it comes to any resident living in one of the RHA's public housing units.

Staff and residents are working together to eliminate drugs and gangs in RHA's complexes. RHA provides positive role models, special activities and training for resident youth. Youth are also encouraged to participate in educational and recreational community events as an alternative to drug and gang involvement.

If any tenants is found enacting in drug-related or violent criminal activity, he or she will be terminated from the RHA's housing program immediately.

## MAINTENANCE

### Who should I call for repairs?



If something needs to be fixed, don't wait. Report the problem by calling the work order telephone number: **621-1398**.



### Will I be charged to get something fixed in my home?

You will not be charged for repairs due to normal wear and tear. You will be charged when you cause damage to your unit or appliances.



### When will my repairs be done?

Your request will be written up by the Maintenance Department and given to the Maintenance Staff by the next business day. Maintenance work order requests will be completed in the order in which they were received.

## What should I do about a maintenance emergency?

During regular business hours, RHA will send workers immediately in cases of a maintenance emergency problem.

After hours, RHA has an answering service that will send employed staff to deal with the problem.

The emergency number to use after hours and on weekends is: **621-1300**

## What is considered a maintenance emergency?

An Emergency Problem is considered a threat to someone's health or safety.

Some examples of true emergencies are:

- Leaking gas
- Sewer backups
- Fallen electrical lines
- Flooding

If you see this type of problem, call for assistance anytime, day or night.

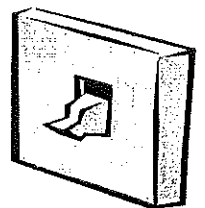
## **SAVING ON UTILITIES**

How can I save money on electricity and gas?

*The most important thing is to use gas and electricity wisely:*

Turn off lights

When they are not needed. Keep light bulbs clean so they stay bright. Don't leave your TV set, radio or stereo turned on all day long when no one is paying attention.





*In cold weather you should:*

Dress warm in your home.

Open window coverings on the sunny side of your home during the day and let the sun give you "free heat."

Close window coverings on cloudy days or as soon as the sun sets. Keep drapes, furniture and floor coverings from blocking air vents.

Use several light blankets to trap more warm air, rather than one heavy blanket.

Turn the thermostat down at night and during the day when you are gone.

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**How can I save water?**

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Don't leave water running while shaving, or washing you face.



brushing your teeth,

Take short showers instead of baths.

Fill the sink to wash dishes, and fill the other side to rinse, instead of letting the water run. This will save about five gallons for an average dish load.

Wash only full loads of laundry.

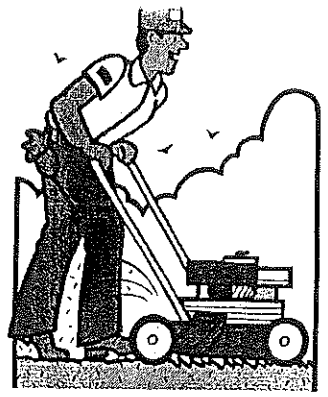
Report leaking faucets and constantly running toilets to maintenance.

Don't leave home when you are watering your lawn.

Wash you car at a self-service carwash, which recycles water.

**East Bay Municipal District has free literature to help you save on utility costs. Call them at: 287-1380.**

# YARD CARE



## Who is responsible for taking care of yards, sidewalks and porches?

When you rent a housing unit, you also rent its yard area. It is yours to enjoy. You are expected to keep trash picked up, to sweep your sidewalks, porches and steps, and to keep common areas clean. Porches and yards must always be neat. They should not be used to store tires, appliances, car batteries, bicycle parts, indoor furniture, etc.

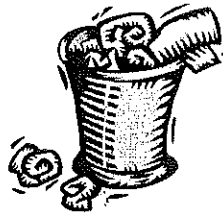


expected to keep trash sidewalks, porches and clean. Porches and yards should not be used to store bicycle parts, indoor furniture, etc.

If the management or maintenance staff observes these items, you will be notified to remove them immediately. You may be charged a fee if maintenance workers have to pick up debris or remove an appliance left in your yard. If you refuse to keep the outside of your apartment neat, RHA may issue a 30-day notice of eviction for violation of your lease.

## Why should I worry about trash in my neighborhood?

RHA works throughout the year to get rid of rodents, and ground squirrels. The treatments only work if you keep your neighborhood clean.



rid of unhealthy insects, treatments only work if

Help RHA and the sanitation service

on time by parking cars so they do not block access to the dumpsters.

company pick up trash

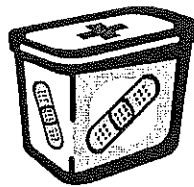
Please do not put food outside for pigeons and geese. Pigeons carry mites and their droppings can transmit a variety of diseases to people.

## Where do I take my household trash and garbage?

When you get rid of trash properly, less litter is scattered around the neighborhood. Each complex provides a method for disposing of household waste.

- If your complex provides individual containers, be sure to place your container at the curb on the day assigned to your address for disposal.

- If your complex provides dumpsters, place your trash in bags and deposit them in the dumpster, not on the ground.
- Don't send small children to empty dumpsters. They cannot reach the properly and may get hurt.



trash in these  
dumpster

## HOUSEKEEPING

### What is considered good housekeeping?

RHA expects you to keep a clean and orderly home. A clean house helps keep your family healthy, sets a good example for children, makes it easier to find things, helps prevent fires and increases overall home safety.

### Cleaning tips for residents

Your oven, stove, and range hood should be cleaned at least once a week or as often as necessary. Wiping spills as they happen will make this much easier.

Clean your dishes and wash clothes regularly so they don't pile up in your apartment.

Keep your floors, windows, counters and cabinets clean.

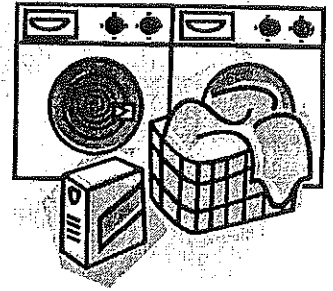
Keep the inside and outside of your refrigerator clean by wiping it with a damp cloth regularly. Defrost your refrigerator (if it is not frost-free). Be careful not to damage it with knives or other sharp tools, and don't use an electric defroster, or you may end up with a repair bill. Instead, turn it off before you go to bed and simply remove any ice and water in the morning.

Bathroom sinks, tubs and toilets should also be cleaned regularly. Do not flush any objects such as hairbrushes, sanitary napkins, tampons or diapers down the toilet. If articles have to be removed from your sewer line, you could be charged accordingly.

Throw away your kitchen garbage and household trash everyday

### Is there a nearby laundry facility?

NO, only at Nevin Plaza, Hacienda and Friendship Manor developments and they are only used by the residents of those development.



### What if I am a poor housekeeper?

If your home is dirty, cluttered, or otherwise shows poor housekeeping, you will be warned to correct the problem right away. You may also be required to go to special classes to learn better housekeeping habits.

If the problem is not corrected, you may be evicted under your lease agreement for failure to maintain your unit in a sanitary condition.

If your unit has been damaged or abused, you will be charged for repairs and may be evicted.

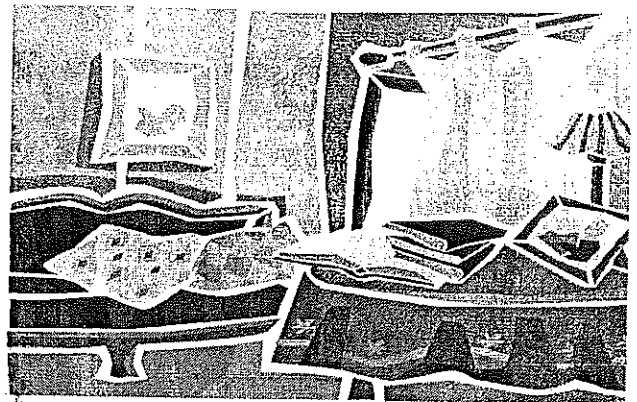
## **DECORATING**

### Why does RHA have to inspect my housing unit?

Federal regulations require management to inspect your home:

- When you move in
- At least once a year
- When you move out

RHA also has the right to inspect a unit and will conduct special inspections between regular annual inspections. You will normally be given notice at least two days before an inspector visits, unless an emergency exists.



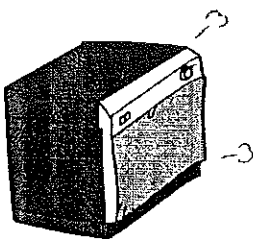
## What kinds of decorating are allowed in my home?

You are welcome to add personal touches to your home, but certain permanent or damaging changes cannot be allowed at all or must be restricted. Here are some basic guidelines:

- Existing curtains may not be replaced unless approved first by management.
- Items must not be placed on windows or windowsills where they can be viewed from outside when the curtains are closed.
- Decorate with removable materials and fasteners, which don't cause damage to walls, floors, doors, and appliances (Don't attach plastic coverings to cabinets, refrigerators or similar surfaces, for example).
- Use removable strips to attach rugs and carpets to floors. No permanent type of carpet or floor coverings is allowed.
- You may lay telephone, television or electric cords or cables only along the wall, preferably behind furniture. They may not run across doorways, hallways, or areas of the floor where someone could trip on them.
- You cannot change cabinets, counters, doors, plumbing fixtures or appliances.
- Do not put permanent shelves on walls.
- Ceiling hooks are not allowed.
- Wallpaper is not allowed, and painting of walls can only be done with written permission from management.

Remember, you will be charged for all repairs required to fix the unit for the next resident when you move out, except for normal wear and tear.

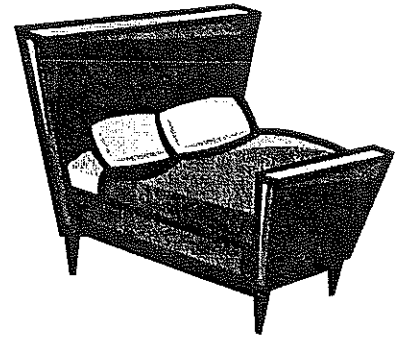
## Can I install appliances and similar equipment?



You may install a clothes washer or dryer on approval by Management.

### May I have a waterbed?

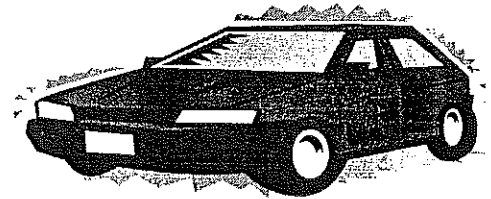
**No!** Because of possible water damage to the unit. Waterbeds are not permitted in any RHA housing.



## **MOTOR VEHICLES/PARKING POLICY**

### Does RHA require vehicles to be registered?

Yes, all vehicles owned by residents must be registered with the management office. They must show a valid California license plate, a current RHA registration sticker, and be in operating condition.



### Where should I park my car, truck or motorcycle?

Streets and paved lots on RHA property can be used for free resident parking unless they are marked otherwise.

If you park your car, truck or motorcycle on the sidewalks, in front of the dumpsters, blocking fire lanes or in any other illegal place, it may be towed at your expense.

You will be charged for any damage to RHA's property caused by careless driving or parking.

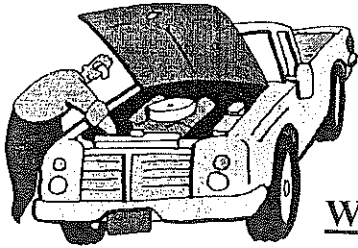
### What about my guest's vehicle?

If you are going to have guests for longer than 72 hours (three days) during any calendar month, you need to get a visitor's pass from your management office. This will prevent your guests from receiving a parking ticket or having their car towed away.

### **Can I wash my vehicle on RHA property?**

RHA does not encourage residents to wash vehicles on site. However, it is permitted as long as water conservation restrictions are met and it is not done on any lawn areas.

### **Can I repair my vehicle on RHA property?**



No, you may not make major repairs to your motor vehicle on RHA property.

### **What about an inoperative vehicle near my home?**

You should report abandoned or inoperative vehicles to management staff. A warning notice will be put on the vehicle and, if it is not moved, it may be towed away at the owner's expense.

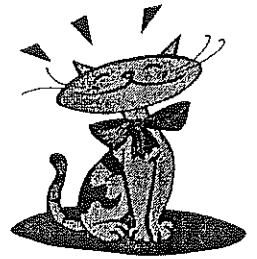
### **How can I prevent traffic accidents in my complex?**

Don't drive faster than the posted speed limits. Be alert for children playing and for elderly or handicapped people who depend on your careful driving for their safety. You should especially observe speed zones posted within complexes where children often play.

## PET POLICY



RHA has a new Pet Policy effective immediately. Pets enhance our lives, and like our residents, they deserve a decent, safe and clean home. To protect our residents and our pets, the Richmond Housing Authority (RHA) requires the following rules to be observed.



- All pets must have prior management written approval, including execution of a Pet Agreement.
- Pet deposit of \$150 for each pet.



- Annual registration of your pet is required.
- NO temporary or stray pets allowed.
- Permitted pets include dogs, cats, birds, fish, rabbits, guinea pigs, and hamsters.
- **Absolutely NO** pit bulls, rottweilers, snakes or other vicious animals.
- Only one small dog or cat, 25lb or less, per unit.
- All dogs and cats must be spayed, neutered and have all required shots.
- All dogs must wear a current license tag that includes the resident's name and address and be on a leash when outside the unit.
- Tenants shall not permit disturbances by their pet.
- Birds must be properly caged at all times.
- Fish aquariums must not exceed 25 gallons in capacity.
- Pets shall not be left unattended for over 24 hours.



- Loose animals will be turned over to the proper authorities.
- Tenants are responsible for all messes and damages caused by their pets.
- Additional rules may be imposed as necessary.
- Persons with disabilities who require a service animal may be exempt from the pet deposit and other rules.



**Rule Violation:** Failure to abide by the new Pet Policy will result in removal of your pet. If you have a pet that has not been registered, please contact the RHA today. Please contact your Property Manager for more information.

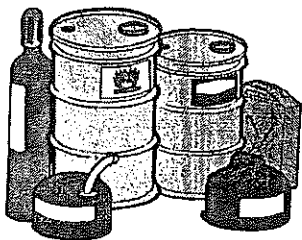
## FIRE SAFETY

### How can I protect my home and family from fire?

Most apartment fires are caused by grease on stoves, unsupervised children or careless smoking. Practicing these home fire safety tips everyday can prevent tragedy:

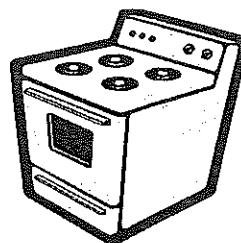
Clean grease off your stove so it can't catch fire while you are cooking.

Don't leave food cooking if you can't be there to watch it.



Never store flammable or combustible products in your unit.

Never use ovens or burners on gas home.

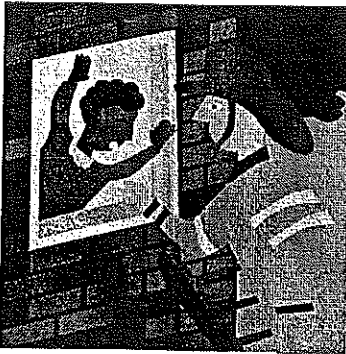


stoves to heat your

Never smoke in bed.



### How do I get out of my home in case of a fire?



All exits must be clear so you can get out in case of a fire. The sliding side of bedroom windows must not be blocked by any furniture or obstructions that cannot be moved easily.

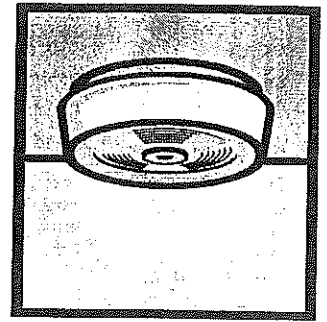
### How do I avoid hidden fire dangers around my home?

Identifying dangerous items around your apartment and taking action to make them safe can prevent fires. Here are a few suggestions about common hazards:

- Keep your TV set, stereo, kitchen appliances, switches and electrical outlets in safe condition. Replace frayed or broken plugs and cords. Don't run electrical cords under your rugs or where people walk.
- Move rags, paper, trash and other materials, which burn easily away from stoves, room heaters, water heaters, and other appliances, which get hot.
- Avoid leaving children alone at home where they can start fires by playing with matches, lighters and candles.
- Don't overload electrical outlets. Each outlet is designed to safely handle only one lamp or appliance at a time. Overloaded circuits often cause fires.
- Do not store ANYTHING near the water heater or furnace closets.
- Do not block access to the water heater or furnace closets.

## Smoke detectors help protect your family

All apartments have smoke detector alarms and are inspected at least annually for fire hazards. The alarm sometimes makes a loud, annoying noise during cooking or other normal activities. If this happens, open your windows and doors to let in fresh air. DO NOT disconnect the smoke detector since this is grounds for terminating your lease!!

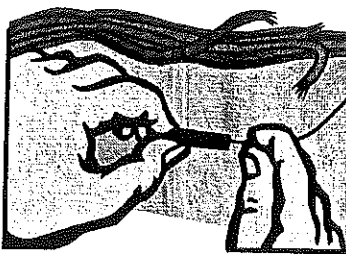
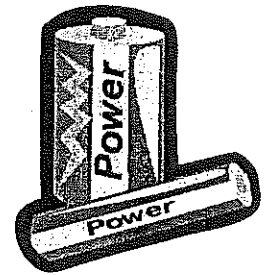


## How do I take care of the smoke detector?

To alert you family during a real fire, be sure your smoke detector is working at all times.

If it has been damaged, disconnected, covered up, or had the battery removed, it will not work when you need it most.

Make sure the warning horn sounds by pressing the test button once each month. False alarms may be caused by heavy cigarette smoke, steam, grease smoke from cooking, high room temperature, or insects, which crawl inside. If you have repeated false alarms, call maintenance to check your detector. Never take it apart yourself, cover it up, or remove the batteries.



## **LEASE VIOLATIONS**

### **Why are some residents evicted?**

The majority of residents follow the rules. However, when residents fail to pay rent, destroy property, or violate their lease, RHA must seek eviction to keep housing in decent condition for the other residents.

There are two types of eviction: Rent action and Cause.

### **What are serious lease violations?**

Drug Related Activity, failure to report changes in income or family size accurately and/or timely, destruction of RHA property, keeping unauthorized pets, poor housekeeping habits, fighting, displaying weapons, or threatening the health and safety of other residents and staff are all serious lease violations that can result in eviction.

### **What happens if I don't pay my rent?**

After the last day for the payment of rent, RHA sends a notice of lease termination to all residents who have not paid their rent on time. This is called a 14-day notice.

The 14-day notice will clearly state the dates and amounts of unpaid rent. If rent is still not paid within the 14-day period, the RHA will seek judgment against you by filing unlawful detainer through the court system. If management is given a judgment for possession, by the courts, of the housing unit, RHA has the right to have the Sheriff remove the resident from the unit. **Don't let this happen to you!** Please pay all rent and charges promptly so that you do not have to go to court and pay extra charges.

## **COMMUNITY INVOLVEMENT**

Attend the monthly meetings of your Resident Council to find out what is going on and how you and your family can participate. You will hear firsthand about changes RHA is planning and be able to make your comments and suggestions.

Staff and residents are working together to eliminate drugs and gangs in RHA's complexes. RHA provides positive role models, special activities and training for resident youth. Youth are also encouraged to participate in educational and recreational community events as an alternative to drug and gang involvement.

## **UTILITY SERVICES**

East Bay Municipal Utility District (EBMUD) 287-1380

Pacific Gas & Electric (800) 743-5000

SBC (800) 310-2355

Comcast (800) 945-2288

Richmond Sanitary Services 510-262-1600

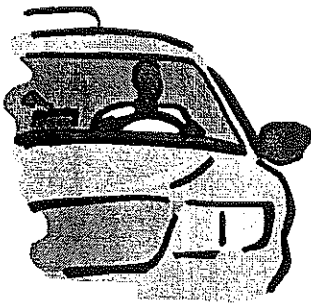
## TRANSPORTATION

A.C. Transit Bus Information: 510-817-1717

Richmond Paratransit Office  
2566 Macdonald Ave  
Richmond, CA 94804  
510-307-8027



Disabled & Senior Taxi Services 510-307-8026  
Disabled & Senior Van Services 510-307-8027



Taxi Services:  
Greyline Cab 510-234-1234  
Yellow Cab 510-234-0199  
Bay Cab 510-243-8727

## POST OFFICES

200 Broadway Avenue, Richmond CA 94804  
510-232-4768  
Office Hours: Monday – Friday  
8:30am – 5:00pm

1025 Nevin Ave  
Richmond, CA 94801  
510-232-3937  
Office Hours:  
Monday – Friday 8:30am – 5:00pm  
Saturday 9:00am – 1:00pm

## BANKS

Bank of the West  
2400 Macdonald Ave  
Richmond, CA 94804  
510-233-5710

Mechanics Bank  
1001 W. Cutting Blvd.  
Pt. Richmond, CA 94804  
1-800-797-6324

Bank of America  
Foods Co Shopping Ctr.  
1250 Macdonald Ave  
Richmond, CA 94801  
510-649-6600

Contra Costa Federal Credit Union  
2500 Nevin Ave  
Richmond, CA 94804  
510-234-3883

Mechanics Bank  
4100 Macdonald Ave  
Richmond, CA 94805  
1-800-797-6324

Wells Fargo Bank  
Safeway Shopping Ctr.  
4925 Macdonald Ave  
Richmond, CA 94805  
510-232-2012

## GROCERY STORES

FoodsCo Supermarket  
1250 Macdonald Ave  
Richmond, CA 94801  
510-412-4444

Safeway Stores  
4925 Macdonald Ave  
Richmond, CA 94804  
510-237-2719



## SENIOR CENTERS

Richmond Senior Center  
2525 Macdonald Ave  
Richmond, CA 94804  
510-307-8085

Annex Senior Center  
5801 Huntington Ave  
Richmond, CA 94804  
510-620-6812

## LIBRARY

Richmond Public Library  
325 Civic Center Plaza  
Richmond, CA 94804  
510-620-6561

## PARKS & RECREATION

Booker T. Anderson Community Center  
960 So. 47<sup>th</sup> Street  
Richmond, CA 94804  
510-620-6816

Nichol Park  
33<sup>rd</sup> St. & Macdonald Ave  
Richmond, CA 94804  
510-620-6951

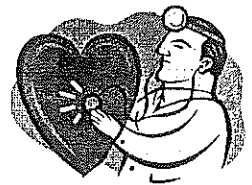


## LOCAL HOSPITALS

Kaiser Hospital  
901 Nevin Ave  
Richmond, CA 94801  
510-307-1500

Richmond Health Center  
100 – 38<sup>th</sup> Street  
Richmond, CA 94805  
510-231-1200

Doctors Hospital  
2000 Vale Road  
San Pablo, CA 94806  
510-970-5000



Richmond Dental Clinic  
265—16th Street  
Richmond CA 94801  
510-233-6515

Contra Costa Dental  
14270 San Pablo Ave  
Richmond CA 94805  
510-234-2322

## NUTRITION PROGRAMS (Lunch served daily at noon FREE!!)

Nevin Community Center  
598 Nevin Ave  
Richmond, CA 94804  
510-620-6813

Richmond Senior Center  
2525 Macdonald Ave  
Richmond, CA 94804  
510-307-8085

## LOCAL GERIATRIC CAREGIVERS

Dr. Brazell Carter  
2600 Macdonald Ave  
Richmond, CA 94804  
510-236-8484

Dr. Mark Kogan  
2089 Vale Road  
San Pablo, CA 94806  
510-234-5012

## LOCAL PEDIATRIC CAREGIVERS

Dr. Edward Connolly  
2101 Vale Road, Suite 301  
San Pablo, CA 94806  
510-236-4500

Richmond Pediatrics  
3619 Cutting Blvd.  
Richmond, CA 94804  
510-529-1271



## SENIOR SERVICES

Senior Outreach Services  
402 Harbour Way  
Richmond, CA 94801  
510-232-0500 or  
510-234-2820

Elderly Abuse Office  
725 Court Street  
Martinez, CA  
1-877-839-4347

Center for Elders Independence  
1955 San Pablo Ave  
Oakland, CA 94612  
510-433-1150

Medicare Program  
1-800-952-8627

Medi-Cal Program  
1-925-313-7987

El Cerrito Open House for Seniors  
6500 Stockton Ave  
El Cerrito, CA  
510-215-4340

Senior Information & Referral Contra Costa County – West  
510-374-3943

Social Security Administration  
1221 Nevin Ave, Suite 100  
Richmond, CA 94801  
1-800-772-1213

Veterans Assistance  
510-649-4850

Agency on Aging  
1-925-313-1700

## FIRE STATIONS

FIRE STATION NO. 61  
140 WEST RICHMOND AVENUE

FIRESTATION NO. 62  
1065 7<sup>TH</sup> STREET

FIRESTATION NO. 63  
5201 VALLEY VIEW

FIRESTATION NO. 64  
4801 BAYVIEW AVENUE

FIRESTATION NO. 66  
4100 CLINTON AVENUE

FIRESTATION NO. 67  
1131 CUTTING BOULEVARD

FIRESTATION NO. 68  
2904 HILLTOP DRIVE



## POLICE SUBSTATIONS

Hilltop 510-223-6538

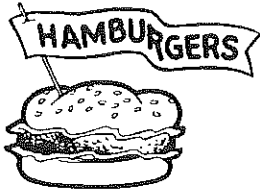
Iron Triangle 510-620-6886

Southeast 510-620-6720

Southwest 510-215-0371

Valley View 510-758-4392

## LOCAL RESTAURANTS

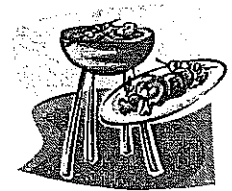


McDonald's Restaurant  
2301 Macdonald Ave  
Richmond, CA 94804  
510-233-7824

Casper's Hot Dogs  
2530 Macdonald Ave  
Richmond, CA 94804  
510-232-6492

Church's Chicken  
3701 Macdonald Ave  
Richmond, CA 94805  
510-233-9227

CJ's BBQ & Fish  
2401 Macdonald Ave  
Richmond, CA 94804  
510-235-7471



Taco Bell  
2300 Barrett Ave  
Richmond, CA 94804  
510-237-2292

Mr. Pizza Man  
353—24th St  
Richmond CA 94804  
510-234-9900



Burger King  
1300 Macdonald Ave  
Richmond, CA 94801  
510-231-0572

Sadies Soul Food Kitchen  
1105 Macdonald Ave  
Richmond, CA 94801  
510-233-1117

Kentucky Fried Chicken  
1203 Macdonald Ave  
Richmond, CA 94801  
510-235-3244

## LOCAL RESTAURANTS



San Francisco Pizza  
Foods Co Shopping Center  
1190 Macdonald Ave  
Richmond, CA 94801  
510-412-4400

Chef Ming Chinese Food To Go  
Foods Co Shopping Center  
1190 Macdonald Ave  
Richmond, CA 94801  
510-236-2162

Golden Palace Restaurant  
Chinese and American Cuisine  
3829 Macdonald Ave  
Richmond CA 94805  
510-233-5332 or 510-233-7835

