# A Call for Transparency & Accountability: Of the Office of Neighborhood Safety

## Anna Johnson

Public Policy Intern Advised by: Councilmember Courtland "Corky" Boozé Office of the Richmond City Council March 27, 2012

## Opening Statement from Councilmember Courtland "Corky" Boozé

"For six years I have asked for information regarding the use of funds by the Office of Neighborhood Safety and was met with resistance. As an activist at the time of the Tent City Peace Movement, people came to me saying they were not being served by the ONS. Each time I met with the City Manager, he assured I would receive the information requested which has never taken place.

Upon being elected as a City Councilmember and upon review of the responsibilities detailed in the City Charter and after six meetings with the City Manager Bill Lindsay and Director DeVone Boggan, I chose to hire an intern whose duties would take myself out of the process and allow a neutral party to enter and perform the necessary actions...

### Opening Statement from Councilmember Courtland "Corky" Boozé

This is not a personal attack on any specific person or program. I want to define Forensic Audit as it is defined on eHow.com as having several goals, "A forensic audit, an examination of an organization's or individual's economic affairs, can have several goals, including mapping cash flow/cash transactions, identifying accounting errors and enumerating total assets." It was not my intention to have this audit defined in relation to committing a criminal act.

This is to ensure fiduciary accountability and transparency as per the direction of the City Council Charter for which I am held accountable."

# **Background: Purpose and Framing**

The Need for an Investig	he Need for an Investigation						
October 2011: Incidence of Violence Prior Accountability Concerns Data & Documentation Barriers	Finding and Reporting Provide the Program Provide the Program	Original Gaps City Council Presentation March 27, 2012 Goal: Inform Decision Making Share Findings Provide Suggestions					

# Findings

### Program

- □ No Formal Evaluation has been Conducted
- Procedures and Protocols need Revision
- Detailed Budgets have not been Provided upon Request
- Monthly Reports only provided from January 2009-September 2010

### **Documentation**

Unorganized

□ Tracking of Client Progress and Participation Unavailable

Discrepancies Exist between Various ONS Documents

No Back-up Documentation available for program claims

### Expectation 1:

Increase Transparency of Work:

- Complete a scope for program evaluation
- Dedicate program funds to evaluation measures, and
- Hire an evaluation team

CITY OF RICHMOND, CA

CLASS CODE: ESTABLISHED GROUP: EXECUTIVE FLSA: EXEMPT

### PROPOSED

### NEIGHBORHOOD SAFETY DIRECTOR

#### DEFINITION

Under the administrative direction of the City Manager, this classification is responsible for planning, developing and organizing all phases of the work necessary to implement and give effect to the City's Violence Prevention program.

### CLASS CHARACTERISTICS

This is a single position, executive level classification assigned to the Office of Neighborhood Safety. The Office is responsible for developing, implementing and monitoring policies intended to reduce the level of violence within specific neighborhoods and the City generally. Incumbents are responsible for the direction and administrative control of the Office of Neighborhood Safety. Work to be performed, methods, procedures, equipment or tools are not specified; rather, various outcomes or work products are described that can meet administrative objectives. Incumbents are expected to evaluate alternatives, analyze outcomes and make choices accordingly, utilizing reference to both a theoretical background and standard sources.

#### EXAMPLE OF DUTIES - (Illustrative Only)

- Plans and supervises program activities.
- Evaluates violence prevention and violence treatment programs rendered within the City.
  - Serves as a liaison with community groups, program clients, and federal, state, court, city agencies, educational and community based organizations.
  - Establishes and maintains positive working relationships with staff, residents, outside agencies, and community organizations.
  - Meets with groups to ensure that program activities are meeting the needs of the community.

### Expectation 2

### Update and revise documentation of:

- Training, •
- Client recruitment, 0
- Retention, •
- Service providers and
- Tracking of client and program outcomes.

iminary Outcomes for the Fellows he 43 total Fellows (Cohorts 1 & II):

- 42 are Alive;
- 36 have no new gun charges since becoming a Fellow; 33 have no gun violence related arrests since becoming Fellow;
- 39 have no gun related injuries or hospitalization since becomi
- 9 have obtained jobs;
- 9 are currently studying for their GED;
- 6 have become valid licensed drivers;
- 3 have achieved safer housing objectives;
- 3 have made spiritual commitments; 8
- 3 have enrolled in College; 8
- 2 have obtained Health Insurance; P
- 2 have obtained their GED; 8
- 2 have achieved vocational certificates;
- I has reenrolled in High School; 8

### ner positive steps:

my Fellows now have bank accounts, several have remained drug free (b th children have completed fatherhood classes, several of the Fellows hav imbers to promote peaceful resolutions to street related conflict.

### Expectation 3 Hire and train staff to

- Document organization
- Outline procedures and protocols
- Update ONS work reports
- Support communication



### Expectation 4

# Increase standards for contractors by detailing:

- Training and experience needed
- Proven completion of program services with clients
- Clear budgetary spending and costs
- Evidence of program evaluation and strong direction

#### ONS CONTRACTS/VENDORS 02/24/12 Contract/Vendor Contract CENTURY MENTORS FOUNDATION lor Name Vendor Contrac BEN ENTERTAINMENT Vendor ILEHEM MISSIONARY BAPTIST CHURCH Vendor TER 4 YOUTH LEADERSHIP Contract Contract RLES NEWSOME Contract MUNITY PRESBYSTERIAN CHURCH OF DANVILLE Contract TRA COSTA COUNTY OPPORTUNITY WEST Contract Contract TH ISLAND INSTITUTE ECOVILLAGE FARM ELL HARRISON Vendor NA BOLDS PUT THE GUNS DOWN Vendor Contract ATER RICHMOND INTERFAITH PROG Contract THY COMMUNITIES INC. Contract RCERATED MEN PUTTING AWAY CHILDISH THINGS Contract EN IJICHI PERKINS Vendor ENFORCEMENT SYSTEMS INC Vendor IERS AGAINST SENSELESS KILLINGS INC Contract U MBWENGE MBONISI ONAL FORUM FOR BLACK PUBLIC ADMINISTRATORS Vendor Contract HBORHOOD HOUSE OF NORTH RICHMOND Contract GA BOYS CLUB Vendor ISE FELLOWSHIP BIBLE CHURCH Contract HOLAS HANEY MOND EAGLES YOUTH FOOTBAL AND CHEER PROGRAM Vendor Contract MOND IMPROV. ASSOC. Contract IMOND POLICE ACTIVITIES LEAGUE Vendor DH AMERICAS CORPORATION Contract Vendor AL PROGRESS INC Vendor RANCE KELLEY YOUTH FOUNDATION Vendor GARDEN PEACE MINISTRIES INC Contract GLEN PRICE GROUP ATINA CENTER Contract Contract MENTORING CENTER Contract WILLIAMS GROUP INC IN THE COMMUNITY PROJECT- ONE LOVE Vendor Contract IMITED EDUCATION SOLUTIONS Vendor **ST CONTRA COSTA UNIFIED** Contract IAM MCCOY NG MENS CHRISTIAN ASSOCIATION OF THE EAST BAY Vendor TH DEVELOPMENT AND RESEARCH FUND Vendor THO FOUNDATION Vendor

## **Expectation 5**

Update Policies and Protocols:

- RPD Liaison Role
- RPAL Case Coordination
- Hiring Process
- Training Process



### Expectation 6 Increase Accountability:

- Set clear timelines and deadlines for all action steps
- Designate individuals who are responsible for deadlines and action steps
- Report work and findings as is expected

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EE 9, Proposed FTE = 9	ub-Progra		Proposed Pos.		Chart	1-12 Organizational	FY2011	Dinel
Devone Boggan Neighborhood Director Manager (1) (7) (7)	Carlo Carlo		Reclassification	[[]]			75 - 0	
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## Closing Statement: Councilmember Courtland "Corky" Boozé

"I have been entrusted to oversee that the public funds are spent in a responsible manner. The goal is to establish a facility or place where people who need immediate attention to their problems can go and meet with a person from the Office of Neighborhood Safety. A place where men, women and children can go after reentry, once they or their loved ones are released from San Quentin or incarceration.

Many services are needed during this transition period and it's important that these services are accessible to those who need it. That is what I envisioned this program to do. It was never my intention to try to disband the Office of Neighborhood Safety. I want to make sure that the program is accessible to the population most in need."

